

Havering Clinical Commissioning Group


Havering Health Scrutiny Committee

Wednesday 17 July 2019

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BHR CCGs



Overview

- Primary care update
 - CQC inspections across Havering
 - GP practice support
 - Workforce
 - Focus for 2019/20
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Primary care update

Nationally, general practice is facing significant challenges - growing demand, increasing expectations and patients with more complex and long-term conditions.

Havering is among the most challenged CCGs in London, with a lower GP and practice nurse clinician to patient ratio than the London average.

Recruitment of GPs is a national issue that NHS England leads on. The retention of GPs is due to the number of GPs coming to the end of their career, leaving the profession, retiring early or considering working abroad.

The CCG is initiating plans to address local GP recruitment challenges.

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Care Quality Commission (CQC) inspections

The Care Quality Commission (CQC) regularly inspects GP practices.

Havering CCG monitors, and works closely with local GP practices to ensure they are providing a high-level standard of service.

The current results following the most recent CQC inspections are:

Total no. of practices	% of visits with published reports	No. rated 'inadequate'	No. rated 'requires improvement'	No. rated 'Good'
44	100.00	2	5	37



CQC inspections overview

Practices rated 'requires improvement' or 'inadequate' are required to develop an improvement plan which is monitored by the CQC.

Practices rated 'inadequate' are re-inspected by the CQC within six months.

Our Primary Care Improvement Leads and the NHS England team visit 'inadequate' and 'requires improvement' practices regularly, providing support, advice and guidance to enable the improvements that the practices need to make.

The inspection reports are presented to the Havering Primary Care Commissioning Committee - in some cases the practices are already being monitored by the CCG for contractual reasons.

The committee reviews the report and where applicable takes further action.


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CCG practice support


Common themes from the recent CQC reports in Havering include:

- Safeguarding
- Policies
- Pre-employment checks
- Health and safety
- Risk management
- Infection control
- Mandatory training.

To address the common themes, the CCG has developed a plan to actively support practices to improve in key areas, including providing practices with:

- Best practice guidance
 - Information on training available
 - Information on other recommended services and support, such as how to access DBS checks and language services
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CCG practice support, cont.

- The CQC have updated their assessment framework for NHS GP practices. This simplifies and strengthens key assessment areas, bringing the framework into line with social care.
 - NHS England have also strengthened their framework to ensure that there is collaboration, a consistent approach and a supportive process between NHS England, CCGs, the CQC and the minority of practices that are rated 'inadequate'.
 - BHR CCGs have been working closely with all local GP practices to ensure that they are aware of the new assessment process and new, strengthened quality area. This includes running training events at Protected Learning Events and speaking at Network events.
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Supporting GP practices to improve

Resilience money has been awarded to six GP Practices across Havering to help them improve their CQC compliance.

Practice	Resilience money	Specific support
Dr Joseph	£30,000	Practice Manager support and locum costs for Caretaking Practice.
Dr Hamilton-Smith	£5,000	Practice Manager support
Maylands	£7,366	Practice Manager support
Dr Sanomi	£2,366.86	Staff training and additional clinical hours to improve CQC rating.
The Rosewood Medical Centre	£2,366.86	In-house training and support developing policies in preparation for CQC.
Berwick Surgery	£2,366.86	Staff training in preparation for CQC.

Workforce numbers


CCG	GP Ratio Nov 2018	GP Ratio Dec 2018	GPN Ratio Nov 2018	GPN Ratio Dec 2018
Barking & Dagenham	1:2225	1:2034	1:5856	1:4872
Havering	1:2133	1:1858	1:5436	1:5039
Redbridge	1:2591	1:2099	1:9659	1:8111
Totals:	1:2319	1:1994	1:6709	1:5846

Source: NWRS Dec 2018

London average (GP : Patient) – 1 : 2100

National average (GP : Patient) – 1 : 2000

National average (Nurse : Patient) – 1 : 3600




Focus for 2019/20



Havering

Clinical Commissioning Group

GP workforce contract reform to implement the NHS Long Term Plan

- Primary Care Networks (PCNs) guaranteed funding for up to 20,000 additional staff by 2023/24. 70% of recurrent costs given to PCNs to increase:
 1. Clinical Pharmacists
 2. Physician Associates
 3. First contact Physiotherapists
 4. First contact Community Paramedics
 5. Social Prescribing Link Workers (100% funded).
 - Primary Care Fellowship Scheme to support newly qualified doctors and nurses, including training hubs.
 - To increase international GP recruitment over next five years and widen beyond the EEA.
 - GP Retention Programme and Retained doctors support.
 - Practice Resilience Programme.
 - Specialist mental health service for GPs.
 - Increase in funding for core GP practice contract to increase doctors and nurses.
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Questions?

